



# Comprehensive Area Assessment (CAA)

# What is CAA?



- **Starts April 2009**
- **It is about people and places**
- **It will aim to give people a snapshot of life in their local area each year**
- **It aims to help local services improve quality of life in their area**
- **It will help people understand if they are getting value for money from their local services**

# What is CAA?



- **How well are people served by their local public services? (not just how good is the organisation)**
- **How well do local priorities express community needs and aspirations?**
- **How well are the outcomes and improvements needed being delivered?**
- **What are the prospects for future improvement?**

# Area Assessment



- What changes will CAA bring?

<b>CPA</b>	<b>CAA</b>
Local government focus	All sectors and partners
Institution based	Area based
One size fits all	Focus on local priorities
Performance	Outcomes and perceptions
Collaboration between regulators	Joint assessment
Cyclical inspection	Continuous assessment, proportionate inspection
More backward looking	More forward looking

# The main elements of CAA



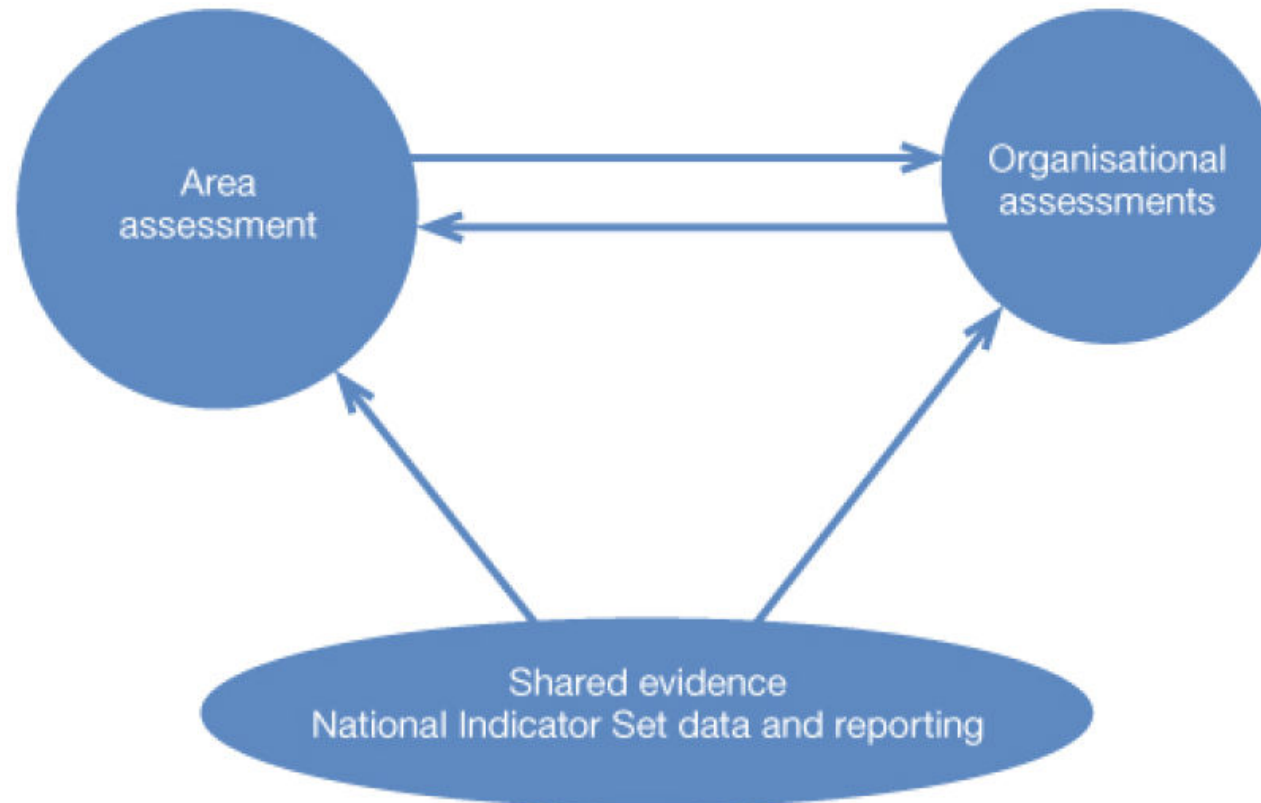
## CAA is composed of two basic elements

- **An area assessment – a joint judgement on outcomes in a specific area primarily reviewing progress against the LAA and Community Strategy**
- **Organisational assessment – replaces annual direction of travel statement and will comprise of two elements**
  - **Managing Performance**
  - **Use of Resources**

# The main elements of CAA



The CAA framework



# Area Assessment



## Introduction of Area Assessment Flags

- A 'green flag' will indicate innovative or exceptional success that others may learn from
- A 'red flag' will indicate that outcomes and/or performance and prospects for sustained improvement in local priorities are inadequate
- A 'red flag' means that something new or different must happen
- Flags will not be counted or used in league tables

# Area Assessment



## Website

### Your local area

Assessing the quality of life where you live

Home | Search | News | About CAA

You are here: Home

### Your local area

Welcome to Comprehensive Area Assessment

Comprehensive Area Assessment (CAA) brings together the expertise and knowledge of seven inspection bodies to provide an independent and accurate view of the quality of local services across England.

CAA provides clear and impartial information on how local council, health, children's services, police and other services are performing — and how they compare with other parts of England.

Find out [more about CAA](#)

Your views matter

Your views are an important part of our assessments; your money that is being spent and your quality of life are affected. You can give us [feedback on this site](#) or you can [contact us](#).

Click on the map or search for your area or postcode

Demonstration site, Indicative only

### Your local area

Assessing the quality of life where you live

Home | Search | News | About CAA | Methodology | National Reports | Contact us / provide feedback

You are here: Home > Your Local Area > Barshire

### Barshire

- Quality of life in Barshire - the area assessment in detail
- Improvement activity
- Search by theme
- Best performers for this theme
- How are your local services performing?
- Performance Data
- Compare with similar areas
- Download the full report
- Inspections and performance of other local services
- Contact your local public services
- How to get involved?

Search for another area

Demonstration site, Indicative only

### Barshire, at a glance

This assessment sets out how your local public services are working together to tackle the major issues facing the people of Barshire. Where we use a red flag, this is to highlight where something more or different needs to happen to ensure that the most important challenges in Barshire are addressed. Where we use a green flag, this means that public bodies are achieving exceptional outcomes in priority areas, or something innovative, and that others can learn from.

Where different action is needed to deliver desired Improvements	Local innovation and excellence in Barshire
<ul style="list-style-type: none"> <li>Providing choice in social care</li> <li>Educational attainment</li> <li>Reducing unemployment and worklessness, and improving skills</li> </ul>	<ul style="list-style-type: none"> <li>Improving the environment and housing through energy efficient homes</li> </ul>

[Find out about what's being done in response to these flags](#)

Barshire is a large county with a population of just over 1 million. Since 2005 the Barshire economy has been improving, though the recession is starting to bite. The county is split into three quite distinct areas, the main town and the relatively affluent built-up districts around it, deprived towns and villages in the south and east of the county still affected by the collapse of the coal industry; and the prosperous market towns and villages of the mainly rural north and west.

There are six districts in Barshire, but there are big differences in the quality of services provided by their district councils. Demands on public services are higher in the more deprived districts which can be found mainly in the south of the county. In these areas, school results and health are poorer, and there's more crime there. Numbers of older residents are growing across the county.

Barshire's public services have agreed the following five major challenges that they need to tackle:

- Supporting communities to be healthy and well cared-for;

Comprehensive Area Assessment

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# Organisational Assessment



Comprises of two elements:

## Use of Resources

- **Managing finances:** does the organisation manage its finances?
- **Governing the business:** govern itself and deliver better outcomes for local people
- **Managing resources:** meet current and future needs

**Audit  
Commission  
use of  
resources  
assessment**

## Managing Performance

- **Managing performance:** improve services and outcomes

**Joint  
inspectorate  
assessment**

# CAA questions



- **How well do we understand our community?**
- **Is this understanding shared among our partnership?**
- **Is it reflected in our shared priorities?**
- **How well do we understand our performance and is this clearly focused on outcomes?**
- **How well do we understand the challenges ahead and are we working effectively together to meet them and improve priority outcomes?**

# CAA questions



- **How well are the outcomes and improvements needed being delivered? 10 Key questions which are outcome focused:**
- How safe is this area?
- How healthy and well supported are people?
- How well kept is the area?
- **How environmentally sustainable is the area?**
- How strong is the local economy?
- How strong and cohesive are local communities?
- How well is inequality being addressed?
- How well is housing need met?
- How well are families supported?
- How good is the well-being of children and young people?

# CAA focus



- **Does the area have a grasp of the important global and local factors that impact on ecosystems?**
- **Does the area know its environmental footprint and what is it doing to minimise that footprint?**
- **Is the area making its transport system more sustainable by reducing the need to travel?**
- **Is the area joining up its activities, ensuring that the way it addresses economic and social issues does not have a negative impact on environmental concerns?**

# CAA focus



- **LAA indicators:**
- **NI 186: Per capita CO2 emissions in the Local Authority area**
- **NI 185: CO2 reduction from Local Authority operations (local)**
  
- Also:
- NI 188: Planning to Adapt to Climate Change
- NI 189: Flood and coastal erosion risk management
- NI 194: Air quality – % reduction in NOx and primary PM10 emissions through local authority’s estate and operations
- NI 197: Improved Local Biodiversity – proportion of Local Sites where positive conservation management has been or is being implemented

# CAA timetable



- **April 2009 - CAA comes into effect**
- **First public reporting of CAA at end of November 2009**
- **National overview reporting February 2010**

